



**Ramji Assar Vidyalaya Wadi Trust's  
LAXMICHAND GOLWALA COLLEGE OF COMMERCE AND ECONOMICS  
Gujarati Linguistic Minority Institute**

Permanently Affiliated to University of Mumbai & Re- Accredited (2nd Cycle) with Grade "B++" by  
NAAC

College notified under section 2 (f) & 12 (B) of the UGC Act 1956

M.G. Road, Ghatkopar (East), Mumbai- 400 077

## **Student Satisfaction Survey (SSS) 2023-24**

### **INTRODUCTION**

Every year the IQAC of the college conducts the Student's Satisfaction Survey to evaluate the performance of the College in all academic and administrative activities. The feedback responses and its analysis help the IQAC to make its Strategic Plan for the coming year and improve the quality environment of the College.

### **SURVEY PROCESS**

The questionnaire focusses on the teaching-learning, administration, examination, as well as extracurricular and co-curricular activities in the College. The survey was conducted through a google form sent to the students through the WhatsApp Groups. 780 Students responded out of 2073 students enrolled for current Year 2023-24.

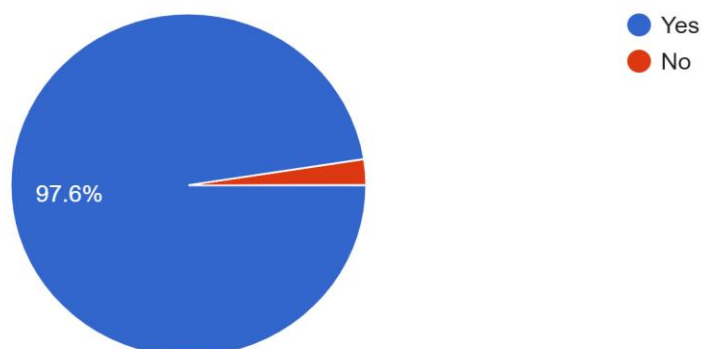
The link of the survey :

<https://docs.google.com/forms/d/e/1FAIpQLSfQmtHPmodbBMDSdH9lIu5Mp4RKwFKwLKmyu95HbAQNO7eGcA/viewform?usp=sharing>

### **SURVEY SAMPLE**

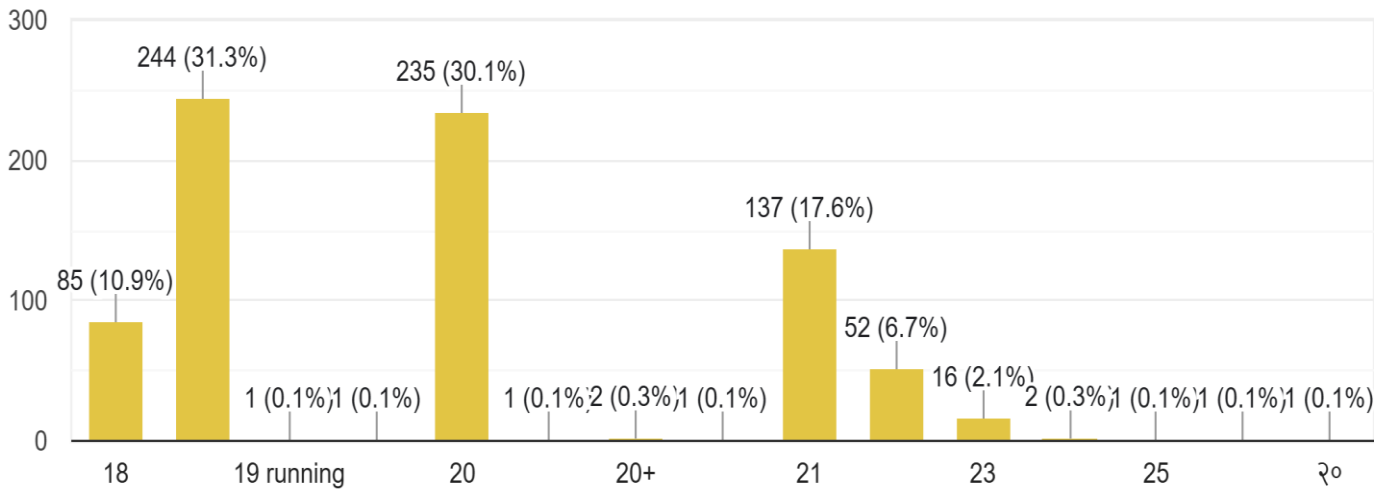
A) Please confirm this is the first and only time you answer this survey.

780 responses



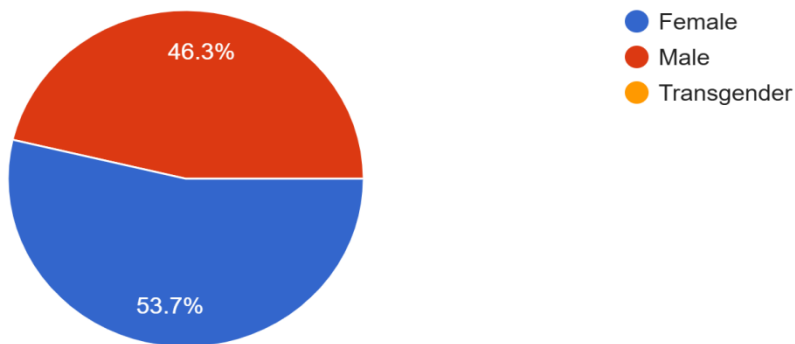
### B) Age:

780 responses



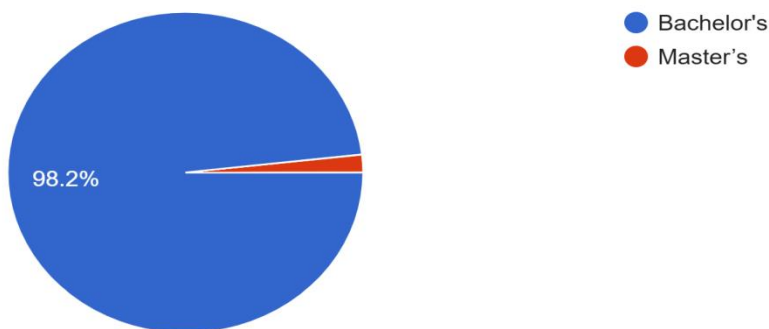
### C) Gender:

780 responses



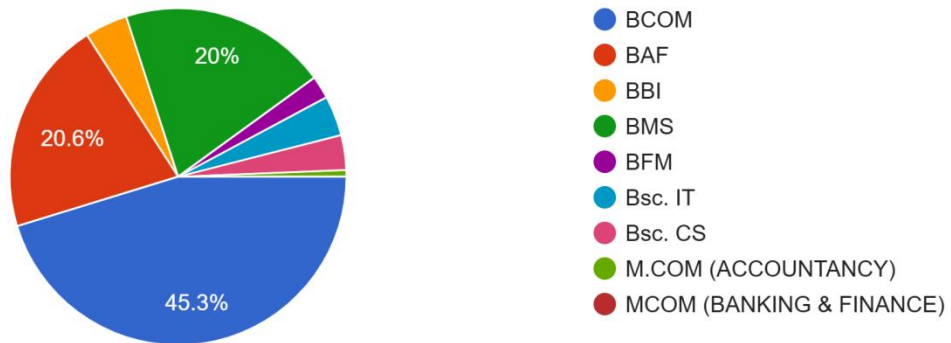
### D) What degree program are you pursuing ? (2023-24)

780 responses



E) What Programme / Subject area are you currently pursuing? (2023-24)

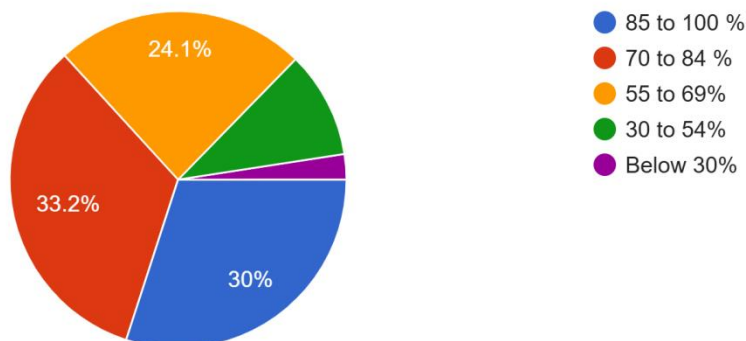
780 responses



**Following questions are for online student satisfaction survey regarding Teaching - Learning process.**

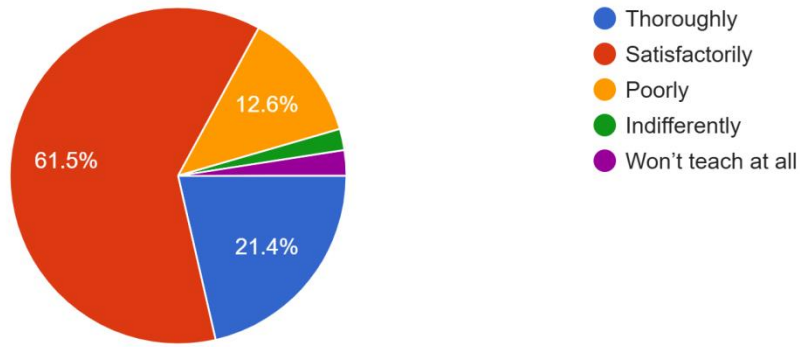
1. How much of the syllabus was covered in the class? (2023-24)

780 responses



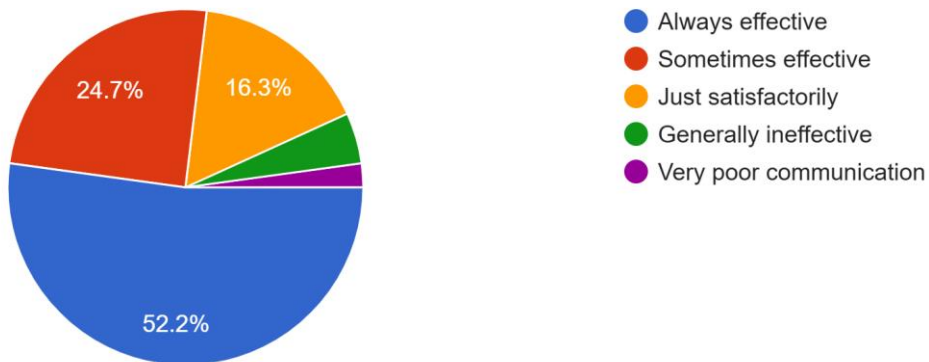
## 2. How well did the teachers prepare for the classes? (2023-24)

780 responses



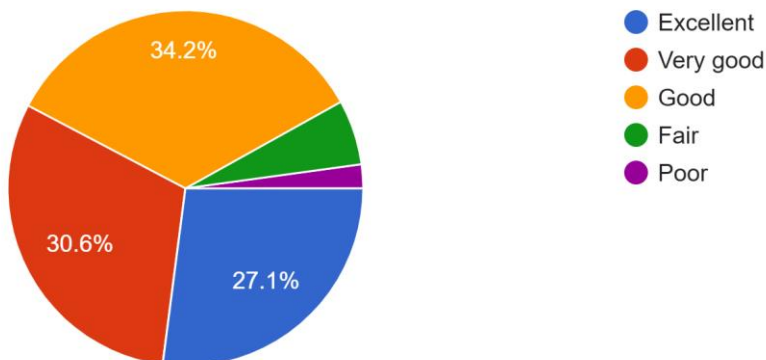
## 3. How well were the teachers able to communicate? (2023-24)

780 responses



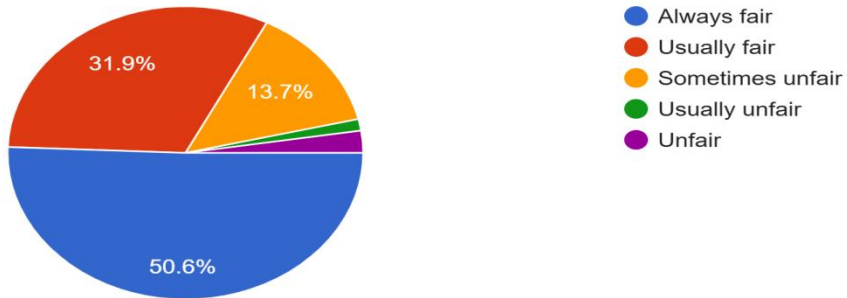
## 4. The teacher's approach to teaching can best be described as

780 responses



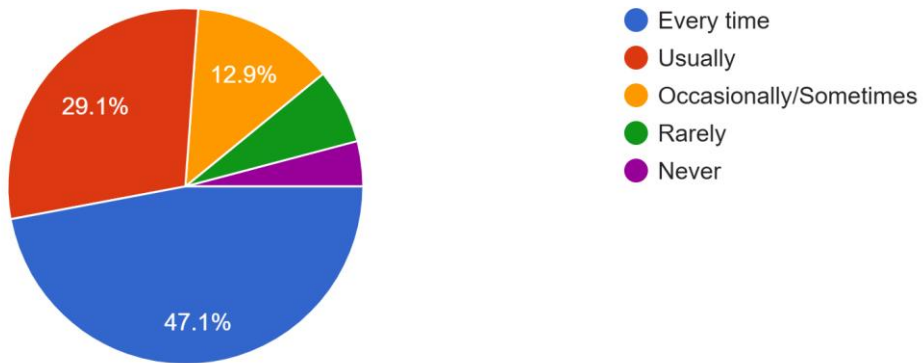
5. Fairness of the internal evaluation process by the teachers.

780 responses



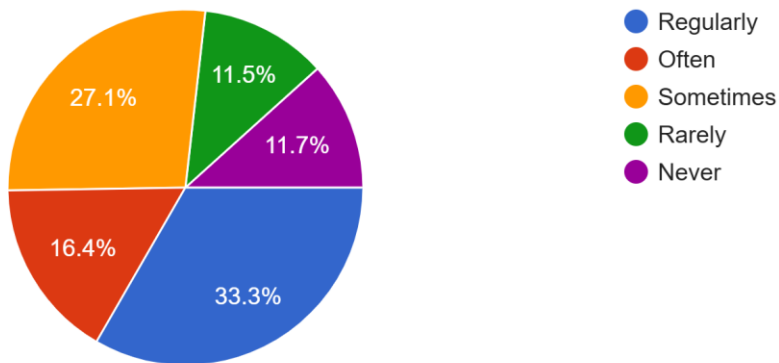
6. Was your performance in assignments discussed with you?

780 responses



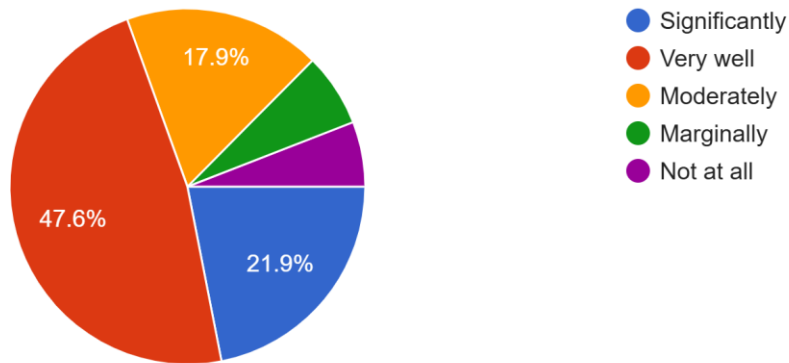
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

780 responses



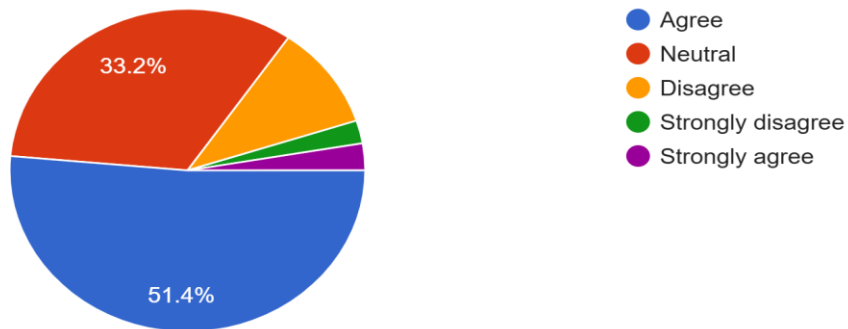
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

780 responses



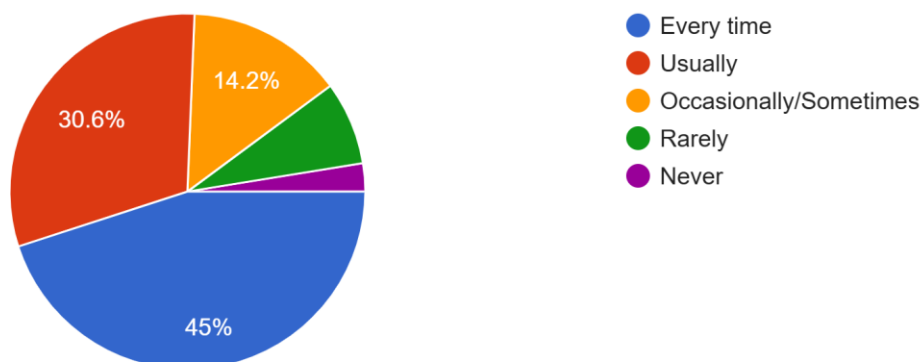
9. The institution provides multiple opportunities to learn and grow.

780 responses



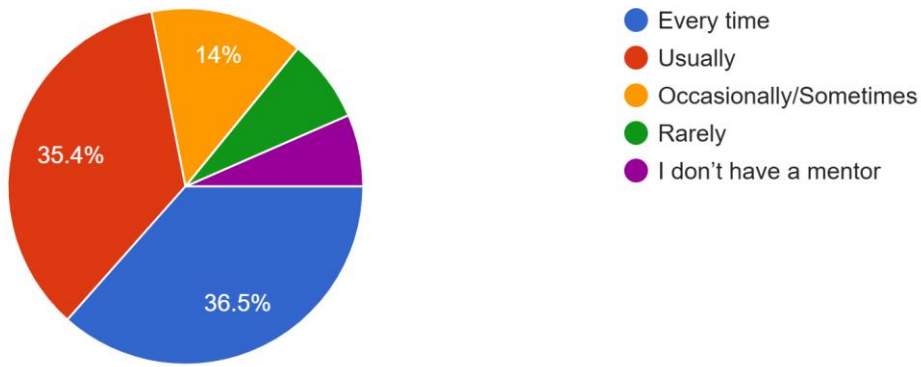
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

780 responses



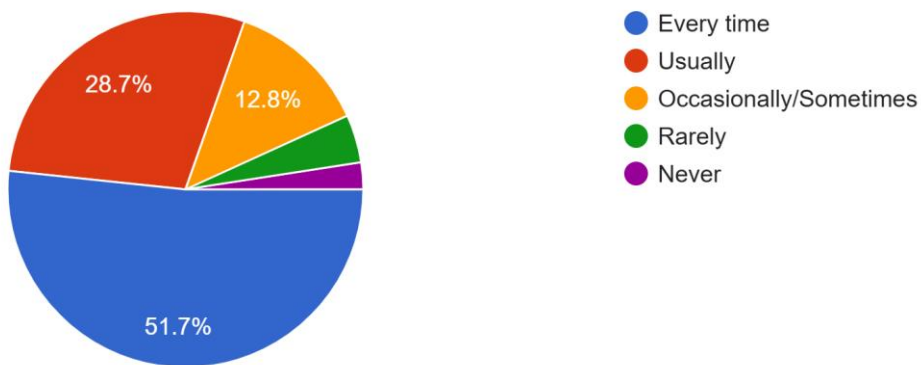
11. Your mentor does a necessary follow-up with an assigned task to you.

780 responses



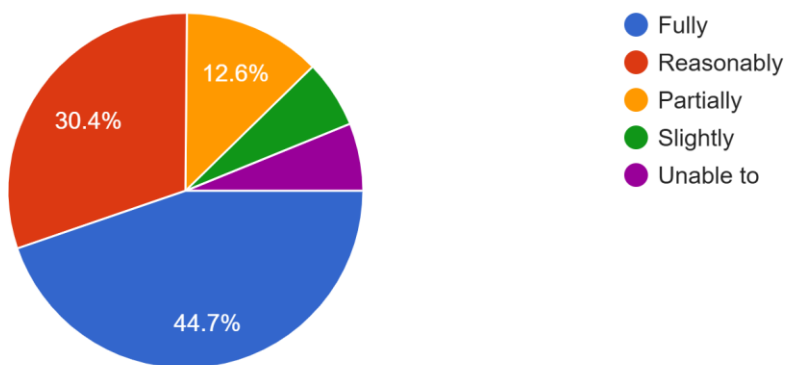
12. The teachers illustrate the concepts through examples and applications.

780 responses



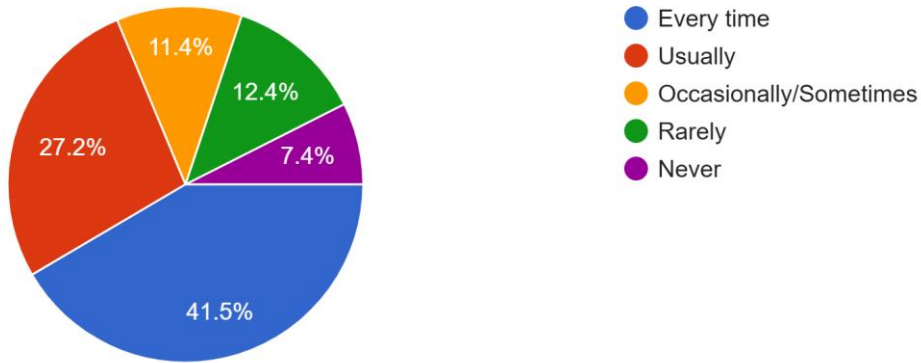
13. The teachers identify your strengths and encourage you with providing right level of challenges.

780 responses



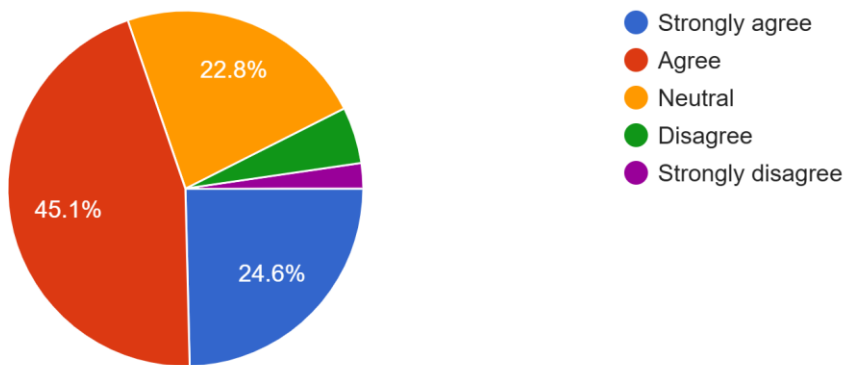
14. Teachers are able to identify your weaknesses and help you to overcome them.

780 responses



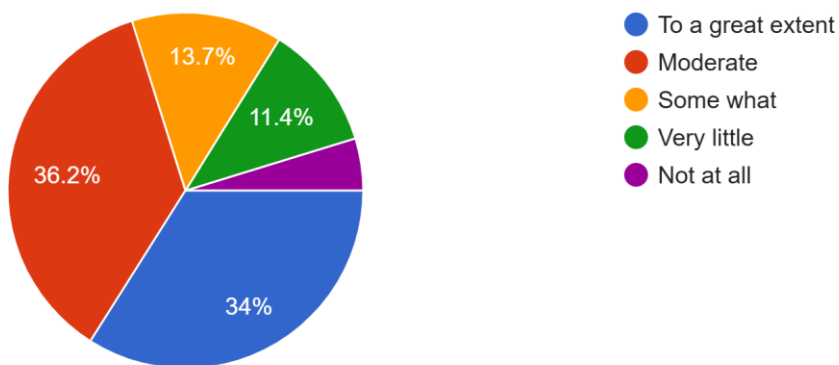
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

780 responses



16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

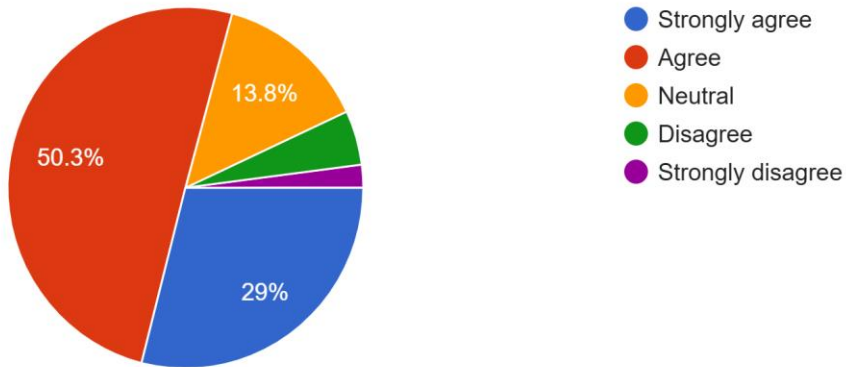
780 responses





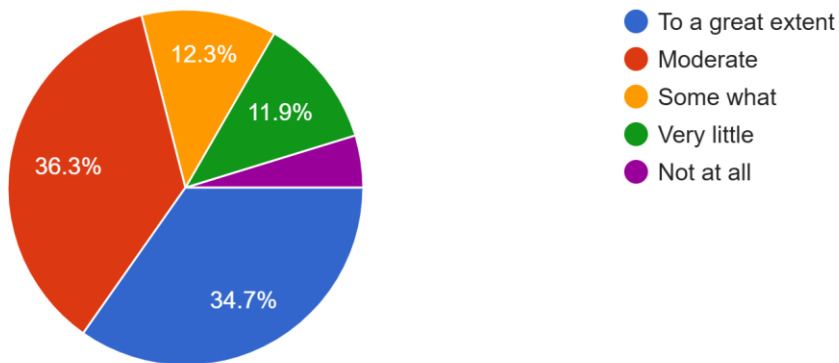
17. Teachers encourage you to participate in extracurricular activities.

780 responses



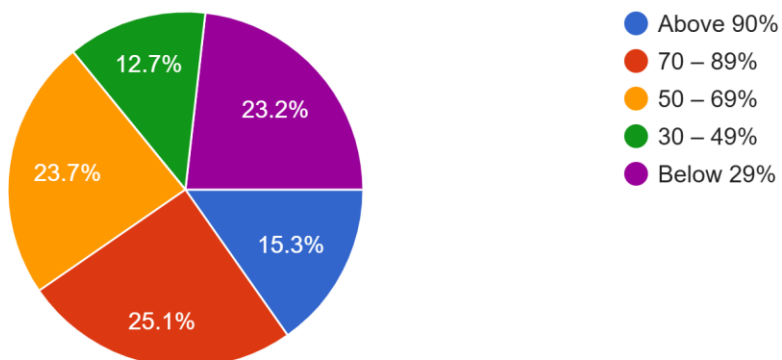
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

780 responses



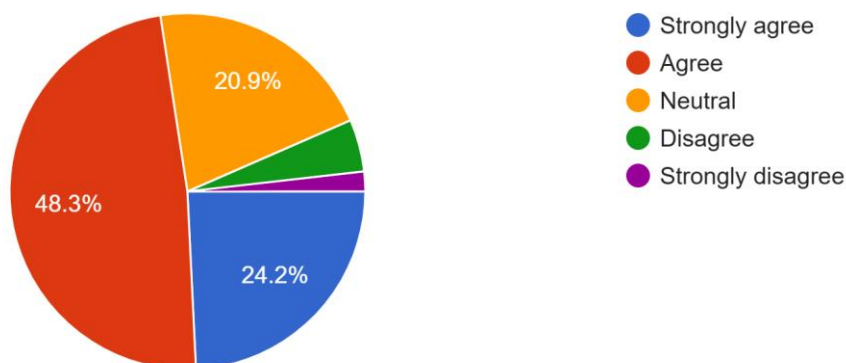
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

780 responses



20. The overall quality of teaching-learning process in your institute is very good.

780 responses



**21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution**

## SURVEY ANALYSIS

**From the survey conducted, it is concluded that:**

1. 87.3 % of the students rated the quality of teaching as good to excellent. Students requested the teaching process to be more innovative and interactive. Some of them even wanted industry and other professionals to conduct guest lectures to give better insight into practical aspects of the subjects.
2. 80 % students agreed with the relevance of syllabi in term of addressing students' need for progression some students wanted the syllabus to be more structured and updated to meet the needs for various competitive and entrance examinations. 88.6 % students felt that there was good amount of content in the syllabus offering skill-development, entrepreneurship, and employability.
3. Around 63.9.1 % students felt that the there was good usage of ICT tools by teachers and adequate support in terms remedial classes, seminars, conferences, workshops, coaching for competitive exams were provided by the College
4. In the comments section, students have requested to reform the internal evaluation pattern to reduce stress but 82.5 % of the survey respondents are satisfied with the internal evaluation. Around 85.5 % were satisfied with the external evaluation pattern
5. 97.5 % students are satisfied with the sports infrastructure, classroom/seminar halls as well as library facilities. Almost 89.2% students expressed satisfaction in the Academic Facilities like Smart Class, Lab. Equipment, AV Aids, Wi-Fi, Intranet, etc.
6. The satisfaction level of 89.1% students for availability of books, journals, magazines and other reading materials from Library was Good. Almost 88.1% students expressed satisfaction in landscaping and green environment in the campus.
7. 76.9.3% students are satisfied with the communication-support of faculty and office staff with students. About 91.9%

students were satisfied with the speed and quality of the grievance redressal system of the college. More than 82.00% students were satisfied with the Co-curricular, extra-curricular and extension activities offered by the College.

8. overall 37.63% Students participated in Students satisfactory Survey out them. 86.0 % students rated the overall opinion about the Institute as good to excellent.

**The survey identified the following plans for the next academic year:**

1. Reform the internal evaluation methods as per NEP.
2. Arrange more skill based and employability based / Add-on Courses.
3. Teachers should motivate to employ innovative and interactive modes of teaching with



The image shows a handwritten signature on the left and a circular official stamp on the right. The stamp contains the text "LAXMINIDHI GOLWALA COLLEGE" around the top edge, "Mumbai" in the center, and "11" below it. There are small stars on either side of the word "Mumbai".