



**Ramji Assar Vidyalaya Wadi Trust's  
LAXMICHAND GOLWALA COLLEGE OF COMMERCE AND ECONOMICS  
Gujarati Linguistic Minority Institute**

Permanently Affiliated to University of Mumbai & Re- Accredited (2nd Cycle) with Grade “B++”  
by NAAC

College notified under section 2 (f) & 12 (B) of the UGC Act 1956  
M.G. Road, Ghatkopar (East), Mumbai- 400 077

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**STUDENTS SATISFACTION SURVEY ON**

**Teaching - Learning and Evaluation**

**ANALYSIS REPORT FOR 2022-2023**

**Online Student Satisfaction Survey (Questionnaire) regarding**

Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education.  
(NAAC Criterion II - 2.7.1 Student Satisfaction Survey on overall institutional performance).

Results and details provided as web link:

[https://docs.google.com/forms/d/e/1FAIpQLSffSaFZQI4OhQYOqq5jVAqOhJtqyg1BdJ\\_p2n\\_zeGD7ULuHIQ/vi  
ewform?usp=sf\\_link](https://docs.google.com/forms/d/e/1FAIpQLSffSaFZQI4OhQYOqq5jVAqOhJtqyg1BdJ_p2n_zeGD7ULuHIQ/vi<br/>ewform?usp=sf_link)

**Student Satisfaction Survey Key Indicator - 2.7.1**

Under Criterion II of Teaching – Learning and Evaluation (Includes the questionnaire Suggested  
by National Assessment and Accreditation Council (NAAC))

### **Guidelines for Students:**

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed

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A) Please confirm this is the first and only time you answer this survey.

a) Yes

b) No

B) Age:

C) Course:

D) Gender: E) a) Female b) Male c) Transgender

F) What degree program are you pursuing now? a) Bachelor's b) Master's

### **Instructions to fill the questionnaire:**

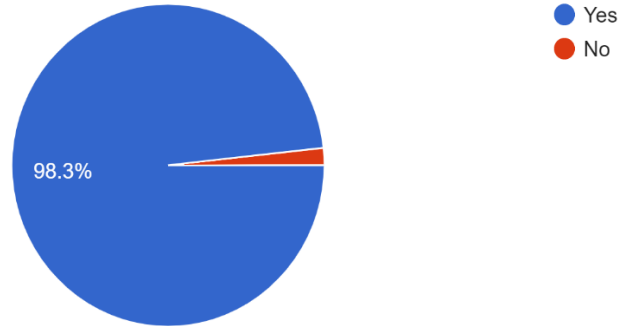
- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

The responses given by the students for the questionnaire provided to the students are given below:

## ANALYSIS OF THE SURVEY

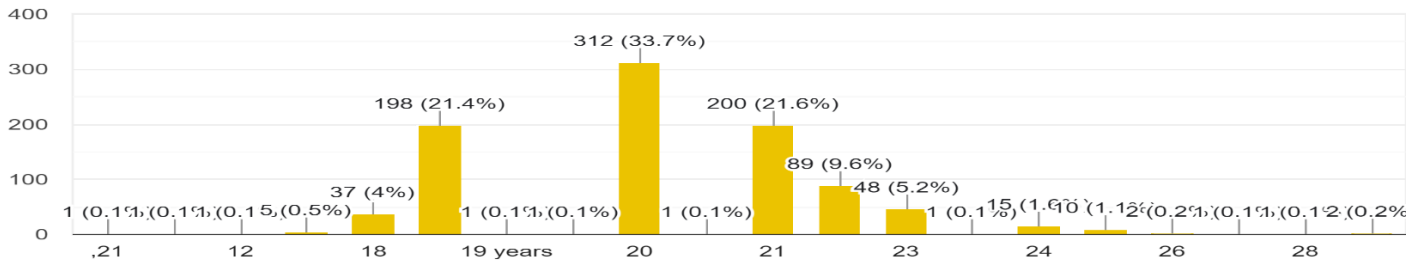
A) Please confirm this is the first and only time you answer this survey.

927 responses



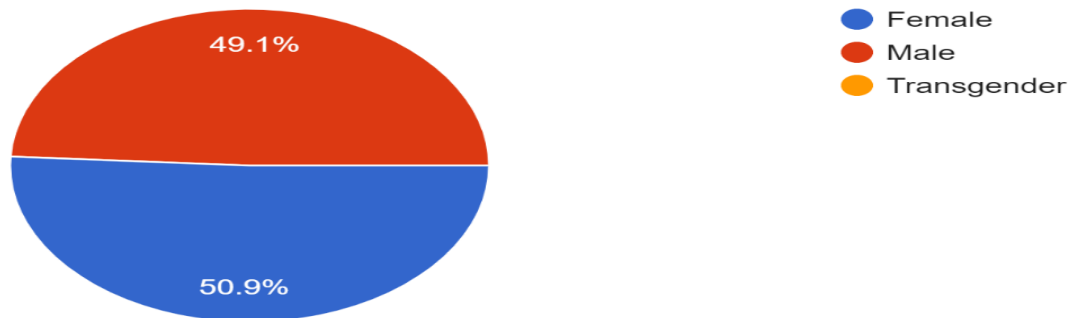
B) Age:

927 responses



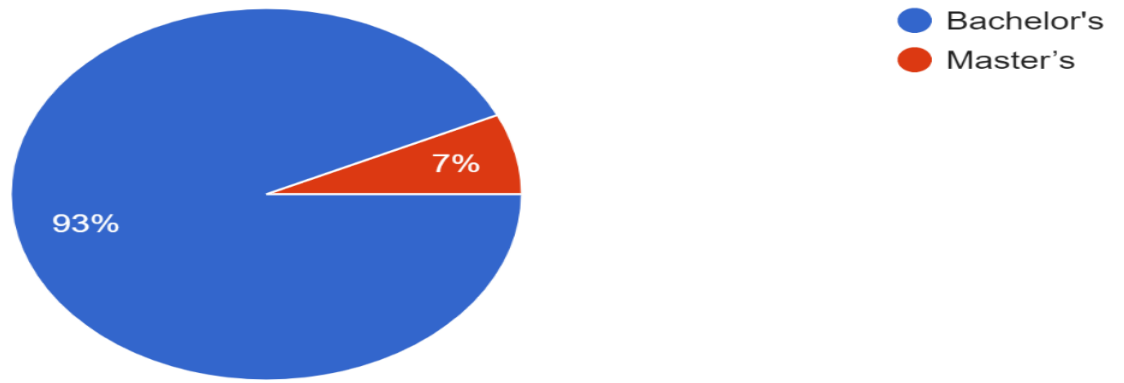
C) Gender:

927 responses



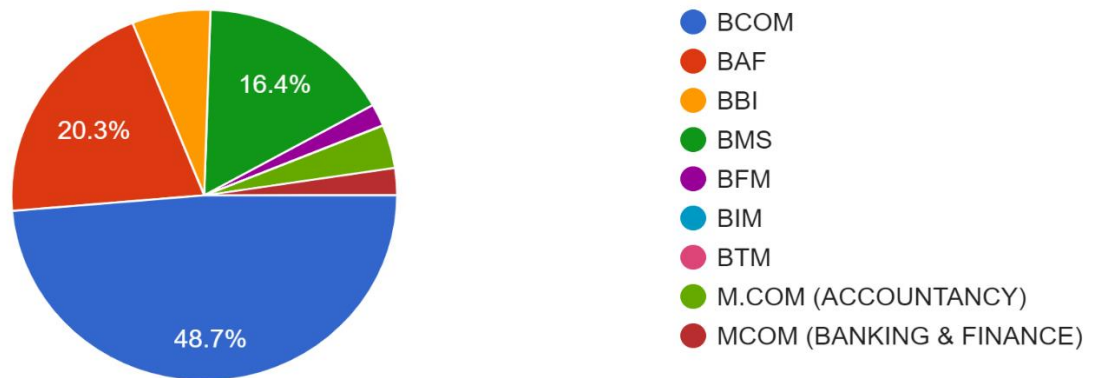
## D) What degree program are you pursuing now?

927 responses



## E) Which course are you currently pursuing?

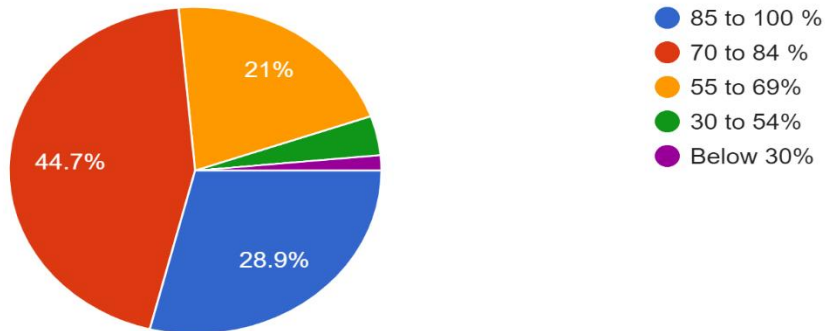
927 responses



**FOLLOWING QUESTIONS ARE FOR ONLINE STUDENT SATISFACTION SURVEY REGARDING TEACHING – LEARNING PROCESS.**

1. How much of the syllabus was covered in the class?

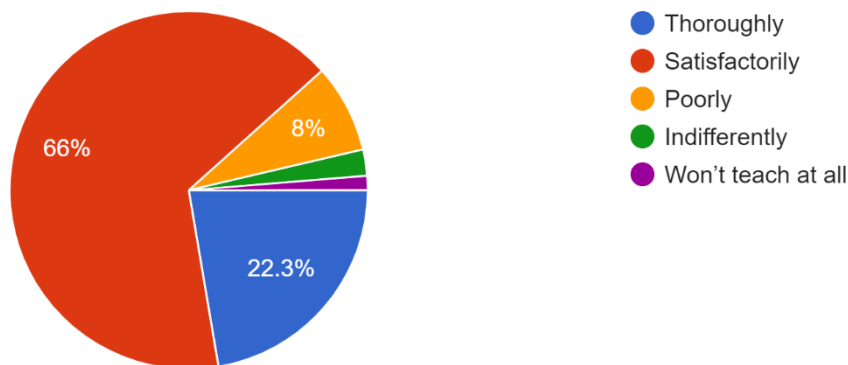
927 responses



Analysis: The above diagram clearly shows that 44.7% of the students feel that 70 – 84% portion has been completed, 28.9% have selected that more than 85% of the portions has been completed. Only 1.5% respondents felt that below 30% portions was completed.

2. How well did the teachers prepare for the classes?

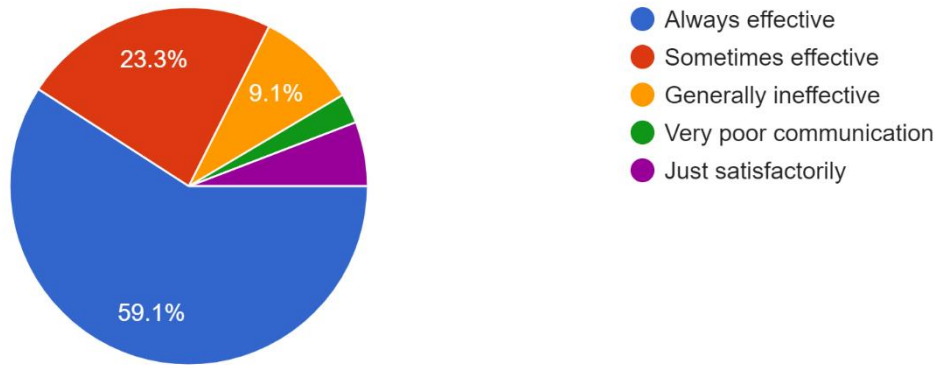
927 responses



Analysis: 22.3% have selected thoroughly and 66% students have selected satisfactorily on how well the teachers are prepared for the classes only 1.3% have selected the option that teachers won't teach at all.

### 3. How well were the teachers able to communicate?

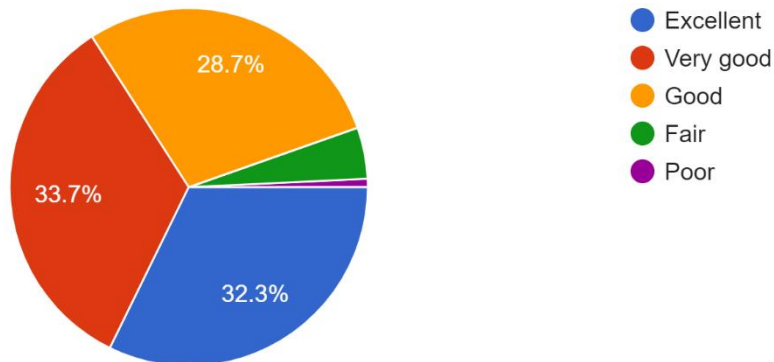
927 responses



Analysis: 59.1% of the students felt that the teachers were able to communicate effectively and 2.7% felt that teacher's communication was very poor.

### 4. The teacher's approach to teaching can best be described as

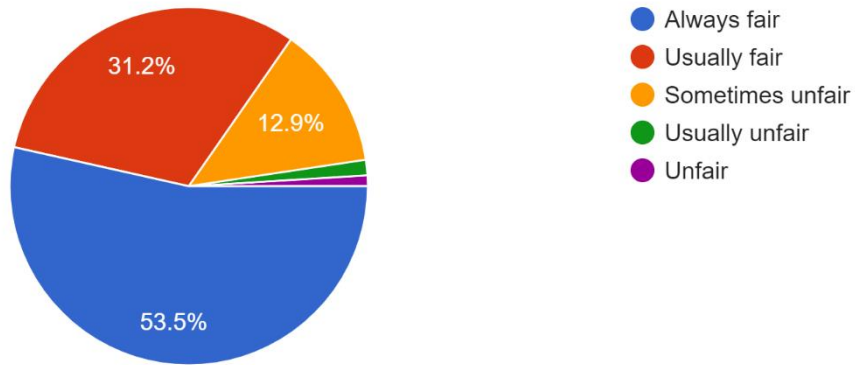
927 responses



Analysis: 33.7% and 32.3% of the students felt that teacher's approach to teaching is very good and excellent respectively. 0.8% felt that approach is very poor.

### 5. Fairness of the internal evaluation process by the teachers.

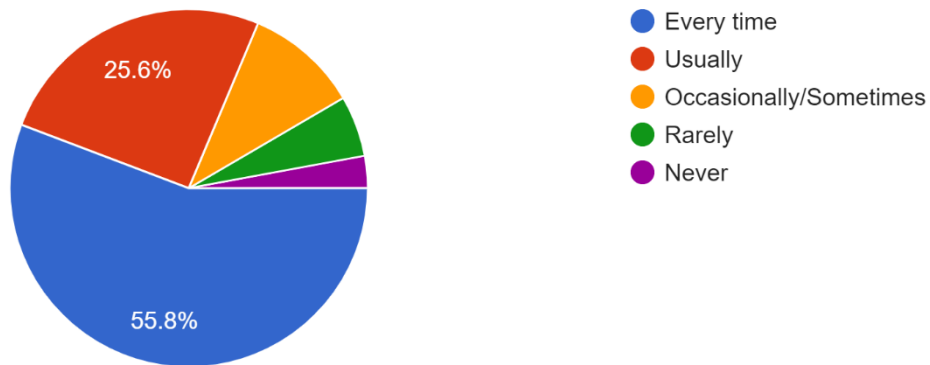
927 responses



Analysis: 53.5 % and 31.2 % of the students felt that internal evaluation process is always and usually fair respectively. 1% felt that this process is unfair.

### 6. Was your performance in assignments discussed with you?

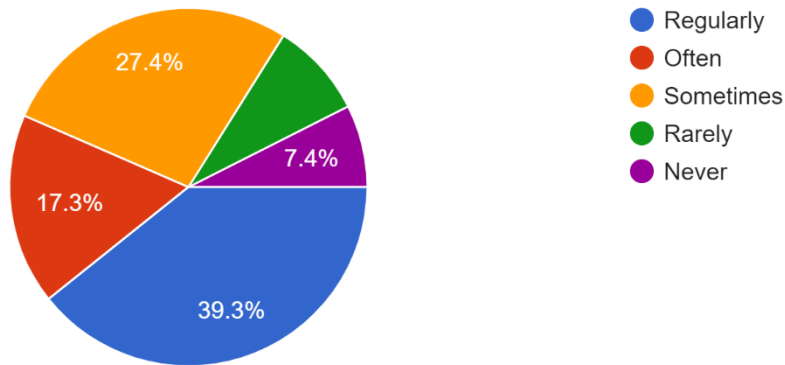
927 responses



Analysis: 25.6% and 55.8 % of the students felt that performance in assignments were discussed with them usually and every time respectively. 2.9 % of them felt it was never discussed at all.

### 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

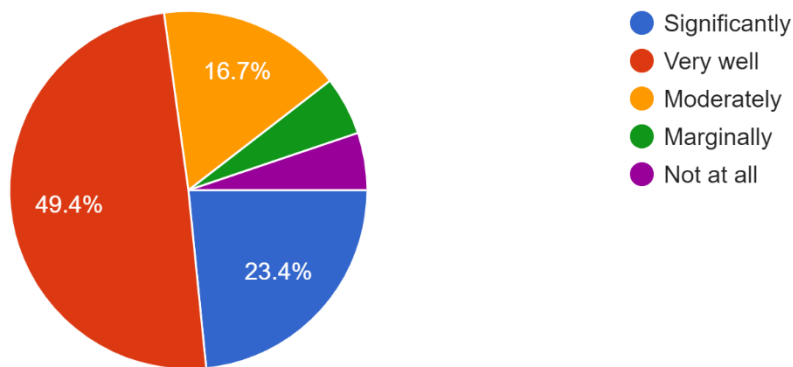
927 responses



Analysis: 39.3 % of the students feel that the institute takes active interest in promoting internship, student exchange, and field visit regularly and 7.4% feel that institute never takes interest.

### 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

927 responses

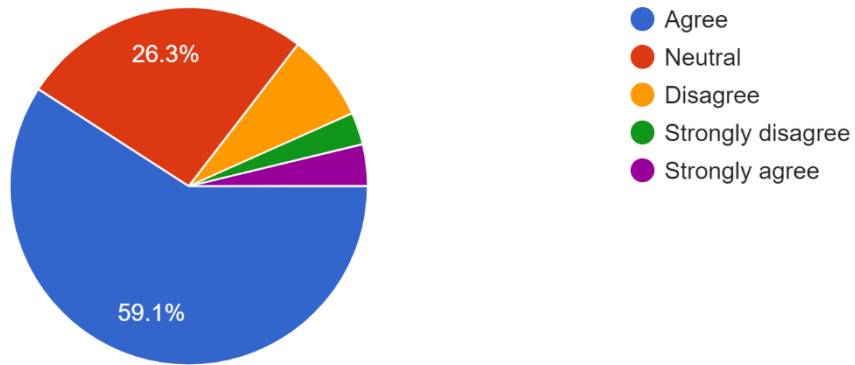


Analysis: 23.4% and 49.4% of the students feel that the teaching and mentoring process in institution facilitates them in cognitive, social and emotional growth significantly and very well respectively. 5.2 % feel that institute does facilitate this development.



### 9. The institution provides multiple opportunities to learn and grow.

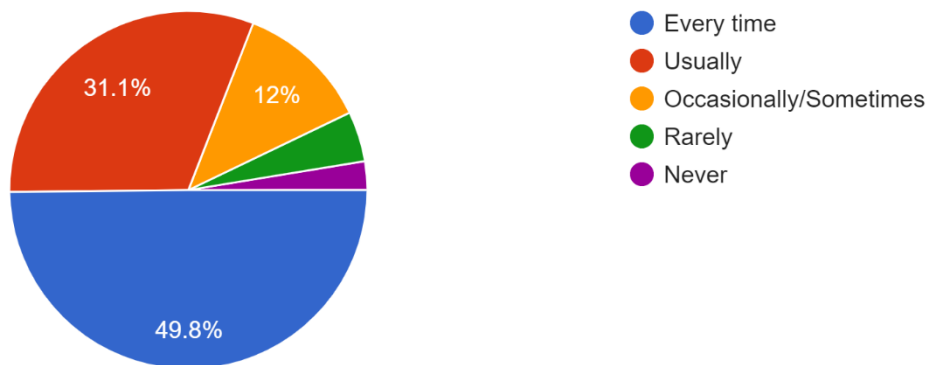
927 responses



Analysis: 59.1 % of the students agree and 3.8% of them strongly disagree that the institution provides multiple opportunities to learn and grow.

### 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

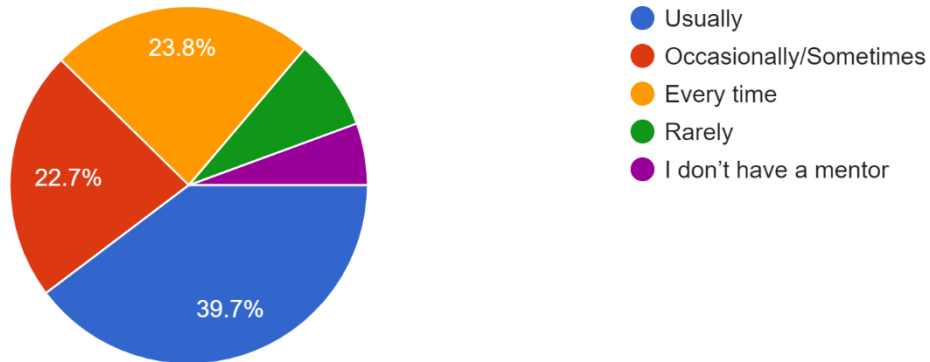
927 responses



Analysis: 31.1% and 49.8 % of the students feel that teachers inform them about their expected competencies, course outcomes and program outcomes usually and every time respectively. 2.6 % feel that they are never informed.

### 11. Your mentor does a necessary follow-up with an assigned task to you.

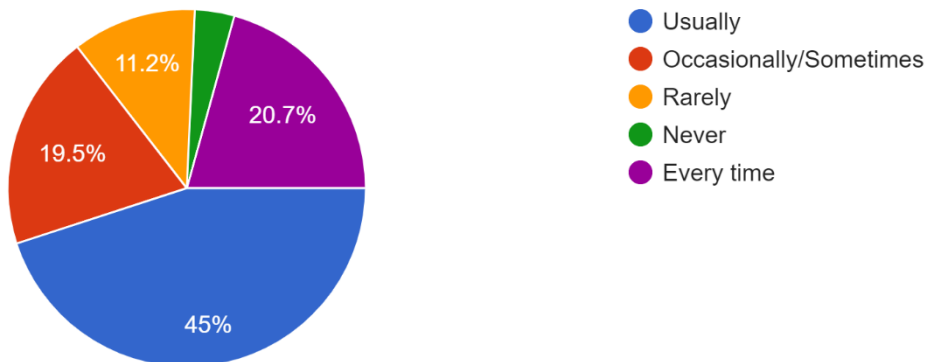
927 responses



Analysis: 39.7 % of the students usually feel and 8.2 % rarely feel that their mentor does a necessary follow-up with an assigned task to you.

### 12. The teachers illustrate the concepts through examples and applications.

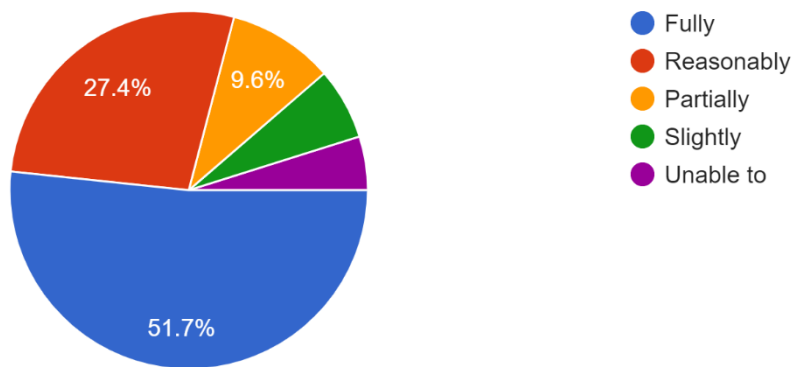
927 responses



Analysis: 45 % Students have selected usually and 20.7% have selected every time and 3.6 % students have selected never on teachers illustrating the concept through examples and applications

### 13. The teachers identify your strengths and encourage you with providing right level of challenges.

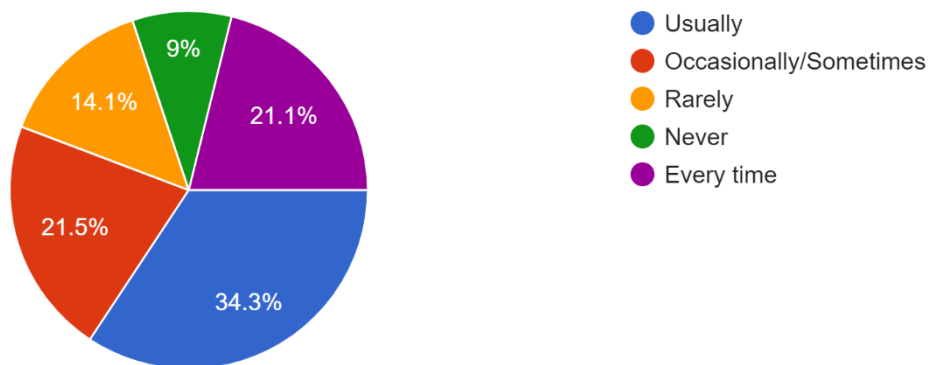
927 responses



Analysis: 51.7% and 27.4% of the students selected fully and reasonably options. 4.9% feel that teachers identify your strengths and encourage them with providing right level of challenges.

### 14. Teachers are able to identify your weaknesses and help you to overcome them.

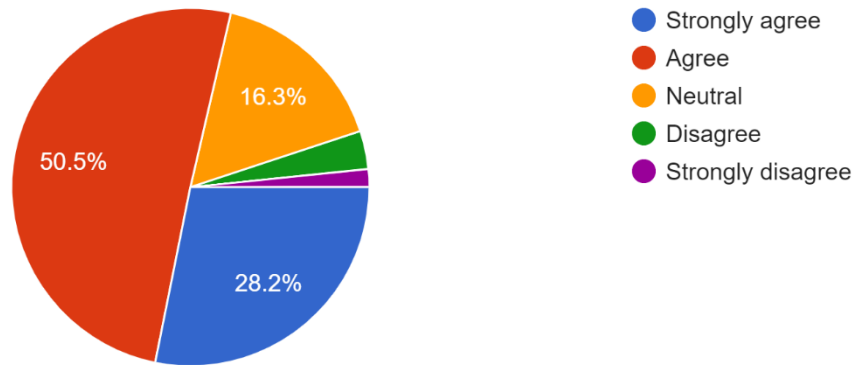
927 responses



Analysis: 32.3% and 21.5 % of the students usually and every time but 9 % feel that never teachers are able to identify their weaknesses and help them to overcome them.

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

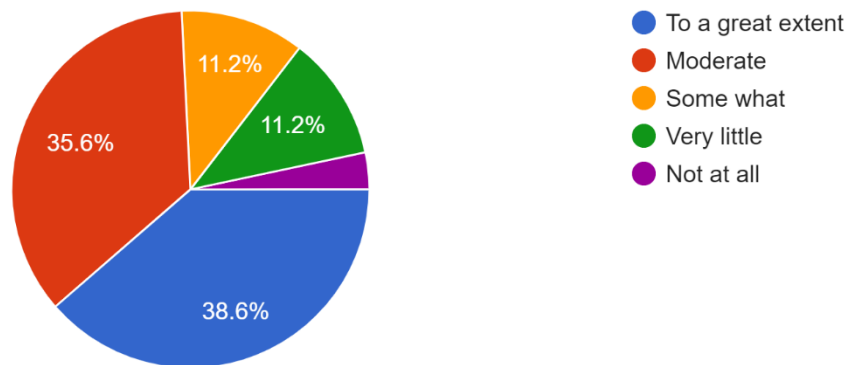
927 responses



Analysis: 28.2 % of the students strongly agree and 50.5% agree and 1.6 % of them strongly disagree that institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

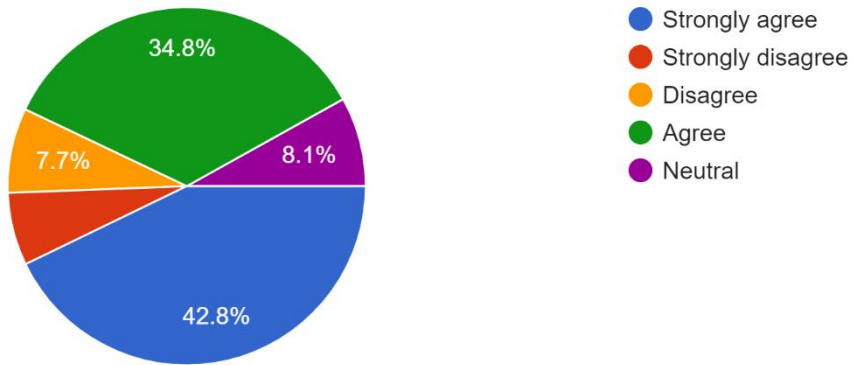
927 responses



Analysis: 38.6 % of the students feel that the institute/teachers use student centric methods and 3.3%feel that they never use student centric methods for enhancing learning experiences.

### 17. Teachers encourage you to participate in extracurricular activities.

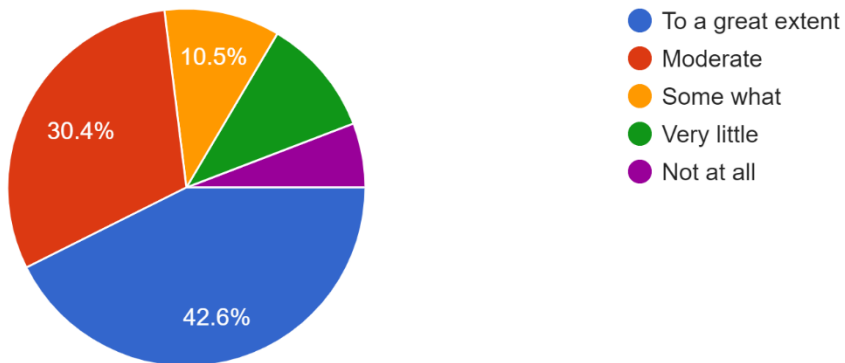
927 responses



Analysis: 42.8 % strongly agree and 6.6 % strongly disagree that teachers encourage them to participate in extracurricular activities.

### 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

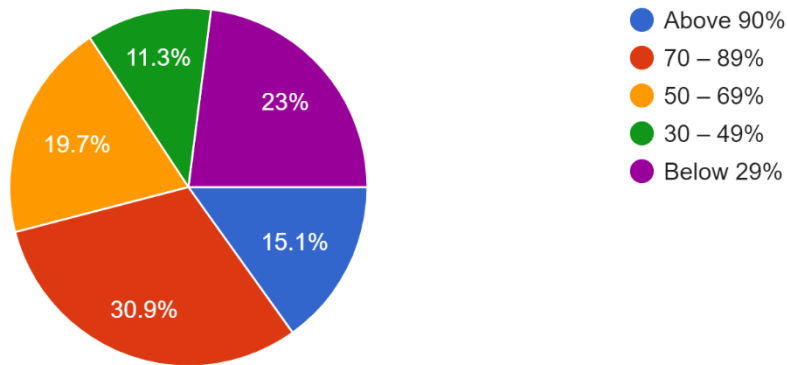
927 responses



Analysis: 42.6 % and 30.4% of the students feel moderately and to great extent respectively. 5.8 % feel very little that efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

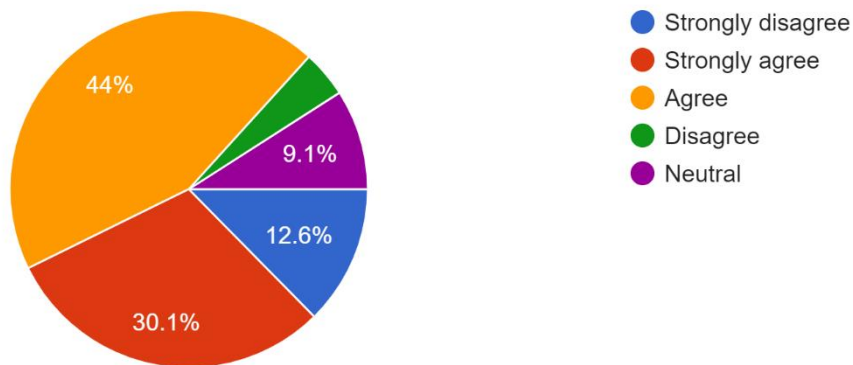
927 responses



Analysis: 15.1 % of students feel more than 90% of teachers use ICT tools and 11.3 % feel that only 30% and below use ICT tools.

20. The overall quality of teaching-learning process in your institute is very good.

927 responses



Analysis: 44 % of the students agree and 4.2% disagree that the quality of teaching learning process in the institute is very good.

21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution.

**The following were few of the observations/suggestions given by the students to improve the Overall teaching-learning experience in the institution:**

Students are very happy with teaching skill of all the faculties in the institution. Students wanted to reach every student and ask for their doubts.

Students also wanted Please improve field study and example-based study To provide Job opportunity, career Guidance for students and many more.

Some students suggested that to Use better graphics & visual media to engage students well.